



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Smith

Examiner:

Chankong

Serial No.:

09/892,736

Group Art Unit:

2152

Filed:

June 28, 2001

Docket No.:

20009.0060US01

(BS00-106)

Title:

TECHNICIAN INTRANET ACCESS VIA SYSTEMS INTERFACE TO

LEGACY SYSTEMS

**CERTIFICATE UNDER 37 CFR 1.8:** 

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, A 22313-1450 on May 27, 2004.

Name: Jeramie J. Keys

## **AMENDMENT AND RESPONSE**

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## Dear Sir:

This communication is responsive to the Final Office Action mailed on Sept. 30, 2004, and is being filed in conjunction with a request for continued examination.

Amendments to the claims begin on page 2. Remarks begin on page 8.